



# Hamburg Airport

## Catalogue of Charges for Extra Services Ground Handling

Effective: February 1<sup>st</sup>, 2011

Flughafen Hamburg GmbH  
Ground Handling Division  
Postfach  
D-22331 Hamburg

### **Charges for Extra Services**

The extra services listed in this annex shall be carried out on request, provided that personnel, vehicles and equipment are available.

Extra services are considered to be services rendered by FHG which are not covered by existing agreements.

Liability of FHG is based on legal regulations, exclusive for negligence and gross negligence. In relation to non-merchants, liability for negligence other than gross negligence is excepted. The contractor shall exempt FHG from any third-party claims which might be filed against FHG for damages.

These regulations shall be supplemented by the valid "Airport Regulations for Hamburg Airport".

Place of fulfillment is Hamburg Airport.

Place of jurisdiction is Hamburg.

Minimum charge shall be 20 minutes, unless other basic units are stated. Each unit commenced is payable in full.

All listed charges are net amounts. Value-added tax has to be paid in addition.

Code	Service	Unit	Euro
<b>Aircraft Handling Services</b>			
<b>1.1.</b>	<b>Ground Power Supply</b> (* Add Operating Personnel / Tractor Charge)		
1102	Ground Power Unit 112 V/400 Hz *	20 min.	17,50
1104	Air Starter	per start/15 min.	110,00
1106	Heater excluding Ground Power*	20 min.	40,00
1107	Air condition excluding Ground Power*	20 min.	60,00
1110	Operating Personnel GPU	total event	12,50
1115	Operating Personnel other equipment	total event	12,50
<b>1.2.</b>	<b>Transport Services / Equipment</b> (* Add Tractor Charge)		
1220	Transport of Flight Documents, Company Mail and Valuables (Delivery to Carrier's Representative)	event	19,50
1221	Value Transport	event	19,50
1222	extra Baggage Transport	event	19,50
1224	Baggage Transport 3B screening	event	19,50
1219	Cargo Transport	event	29,50
1506	Transport Services / Equipment outside of apron 1 and 2	addition/event	30,00
1741	Provision of Carrier-owned Containers for Loading	container	18,00

Code	Service	Unit	Euro
<b>1.3.</b>	<b>Loading and Unloading / Equipment</b> (incl. manpower)		
1302	Fork-lift truck, up to 8 tons	20 min.	59,00
1306	Transporter for ULDs, 7 tons	20 min.	37,60
1305	Transporter for ULDs, 10 tons	20 min.	50,40
1308	Conveyor Belt, self-propelled	20 min.	28,10
1311	Highloader, up to 7 tons	20 min.	75,00
1312	Highloader, up to 15 tons	20 min.	90,00
1313	Highloader, up to 25 tons	20 min.	130,00
1736	Exchange of catering equipment	event	on request
1740	Loading of ULDs on Apron	container	25,00
1744	Delivery at Aircraft (Provision of Covered Trolleys)		on request
1746	Ramp Agent Functions		on request
1747	Administration of ULDs		on request
1749	Storage of ULDs	unit/day	2,00
<b>1.4.</b>	<b>Steps</b> (* Add Operating Personnel / Tractor Charge)		
1400	Service Steps	20 min.	25,00
1401	Passenger Steps up to 3,90m *	20 min.	27,00
1404	Passenger Steps up to 5.60 m* self-propelled	20 min.	43,00
1402	Tractor Charge / Operating Personnel	total event	12,50
<b>1.5.</b>	<b>Toilet Service</b>		
1510	up to 100 tons MTOM	event	50,00
1511	more than 100 tons MTOM	event	70,00

Code	Service	Unit	Euro
<b>1.6.</b>	<b>Water Service</b>		
1520	up to 100 tons MTOM	event	50,00
1521	more than 100 tons MTOM	event	70,00
<b>1.7.</b>	<b>Rates for Manpower</b>		
1700	Loader	20 min.	20,00
1710	Loader for Baggage ID	20 min.	20,00
1720	Loader for Search of Baggage in the Baggage Sorting Area	20 min.	20,00
1730	Loader for Search of Baggage in the Aircraft	20 min.	20,00
1735	Loader for reloading	20 min.	20,00
1745	Walk-out Assistance	event/20 min.	39,00
<b>1.8.</b>	<b>Supply of Materials</b>		
<p>On request, provided that the order is given in due time, FHG will supply materials required for handling, such as lashing ropes, planks, etc. Such materials will be charged to the carrier concerned, as special services rendered.</p>			
3300	Lashing Rope	1 meter	0,80
3301	Plank	1 meter	6,80
3302	Provision of Ballast Bags	each (25 kg)	13,70
3310	Lashing Points	each	3,00

Code	Service	Unit	Euro
<b>2.</b>	<b>Transport Services</b>		
1200	Passenger Bus (on apron only)	tour/20 min.	52,00
1202	Crew Bus (Collective rides permitted)	10 min	15,00
1230	Crew Transport Off Airport		on request
1604	Aircraft-Towing into or out of Hangars up to 100 t MTOM	20 min.	70,00
1605	Aircraft-Towing into or out of Hangar more than 100 t MTOM	20 min.	115,00
3112	Transport of UM's on Apron Handing-over of UM's to Carrier's Representative at Terminal Limits	event	15,00
4002	Pushback up to 100 t MTOM	20 min	70,00
4002	Pushback > 100 t MTOW	20 min	115,00
4122	Towing of Aircraft on apron up to 100 t MTOM	20 min.	70,00
4123	Towing of Aircraft on apron up to 100 t MTOM with towbarless Truck	20 min.	95,00
4122	Towing of Aircraft on apron > 100 t MTOM	20 Min.	115,00
4123	Towing of Aircraft on apron > 100 t MTOM with towbarless Truck	20 min.	140,00
4125	Towbar for Aircraft up to 40t MTOW (depending on Availability)	event	16,00
4125	Towbar for Aircraft up to 100t MTOW (depending on Availability)	event	18,00
4125	Towbar for Aircraft up to 220t MTOW (depending on Availability)	event	21,00
4125	Towbar for Aircraft > 220t MTOW (depending on Availability)	event	25,00

**3. Cleaning Services**

**3.1. Interior Cleaning**

In terms of aircraft servicing CATS offers a wide ranged cleaning program which takes in consideration every single customers wish. This might start with an turnaround cleaning leading through an overnight cleaning and ending up with an "top-to-bottom" deep cleaning.

Our services range from specific tasks like leather cleaning up to tasks such as seatcover change, carpet change, moving cabindividers or even rearranging the seatconversion.

Furthermore the storage and Laundry of Inflightmaterials such as Headrestcovers, Pillows or Blankets can be arranged.

**3.2. Other Cleaning Services**

1491	Exterior Cleaning of Flight Deck Windows (max. Height 4,50m)	event	29,90
1492	Transport of Waste (in case of non-cleaning)	aircraft	14,30

**4. Baggage Handling**

1901	Overnight Check-in, incl. Storage and Dispatch	per flight number	85,60
1903	Transport of Baggage inside the Terminal	piece of Baggage	5,00
1902	Exchange of Bagge Labels	piece of Baggage	3,00