

## **Privacy Policy & Legal**

### **FHK Flughafen Hamburg Konsortial- und Service GmbH & Co. oHG**

#### **Data protection**

Hamburg Airport is fully committed to safeguarding your privacy, and we take all reasonable care to make sure that your personal data is handled as stipulated in the German Data Protection Act. We believe that you have a right to know what information we collect via our website, when and how we save it and what we do with it. Our website was created in Germany and it is updated and maintained here; all personal data is treated in accordance with the legal regulations of the Federal Republic of Germany.

#### **What happens when you visit our website?**

It is our aim to keep improving our website and ensure that it provides all the information you need. For this reason we need to know the browsing preferences of our visitors: which pages interest you, what information is accessed and which parts of our network are of less interest. As a rule, no personal data will be collected or stored as you navigate our site, with the exception of the following details which are automatically transmitted during every http session:

- The visitor's IP address
- Details of the visitor's operating system and browser
- Date and time of the visit
- Which pages were called up

Only a very few people with special authorisation in our company have access to this information. These data profiles are always evaluated anonymously soon after capture.

#### **Cookies**

Hamburg Airport does not use cookies. Cookies in themselves cannot be used to identify the personal user, only the computer used to access the site, and as such they are completely safe when used properly and in compliance with data protection regulations. However, it is our opinion that cookie technology makes no significant contribution in helping us to maintain the high standard of our website.

#### **Will you be asked to enter personal data?**

Personal data are details that can be used to identify an individual person. If you browse through our site without filling out any forms then you leave absolutely no personal trace, only the information described above. In general, the above information is not personal, unless you have registered a static IP address in your own name.

You will only be asked to submit personal details if you get in touch with us, e.g. by sending us an e-mail or if you decide to reserve a parking space. We will only store your personal data if you submit them voluntarily, e.g. by registering for one of our services or taking part in a survey.

If you supply your details we will treat you as having consented to our using the information in the manner described in this policy. When you supply any personal information to Hamburg Airport we have legal obligations towards you in the way we handle that data. Any personal data we collect will be captured, processed and used

only to provide you with our services, for legitimate business purposes and to enable us to enhance our website.

### **Passing data on to third parties**

We believe that you have the right to expect that the data you submit to us will not be handed on to third parties. We will treat your personal information with the utmost confidentiality. Disclosure to third parties at home or abroad, is part of the settlement of payment transactions for parking reservations. In addition, they will only occur if we are not obliged to provide this information to public authorities, courts or other government bodies.

### **Contact**

If you have any comments or concerns regarding this policy or wish to withdraw your consent to have your personal details used for the purposes of advertising and market surveys, please write to us at:

### **Flughafen Hamburg Konsortial- und Service GmbH & Co. oHG**

Data Protection Officer

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